

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	IS&R	L1	156	(705/5).CCLS.	USPAT	2003/01/02 12:47
2	IS&R	L2	74	(705/6).CCLS.	USPAT	2003/01/02 12:47
3	BRS	L3	5339	travel and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)	USPAT	2003/01/02 13:55
4	BRS	L4	442	3 and reservation	USPAT	2003/01/02 13:55
5	BRS	L5	286	4 and (match or matching)	USPAT	2003/01/02 13:38
6	BRS	L6	34	5 and (promotional)	USPAT	2003/01/02 13:53
7	BRS	L7	0	5 and (cost near determination)	USPAT	2003/01/02 13:53
8	BRS	L8	209	5 and (cost) and (determine or determination)	USPAT	2003/01/02 13:54
9	BRS	L9	19	5 and (cost) near3 (determine or determination)	USPAT	2003/01/02 13:54
10	BRS	L10	56	(travel near reservation) and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)	USPAT	2003/01/02 13:56

	Type	L #	Hits	Search Text	DBs	Time Stamp
1	BRS	L1	3	(travel near reservation) and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)	EPO; JPO; DERWEN T	2003/01/02 14:22 <i>considered</i>
2	BRS	L2	0	((travel and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)) and reservation) and (match or matching)) and (promotional)	EPO; JPO; DERWEN T	2003/01/02 14:25 ,
3	BRS	L3	1	((travel and (price or (time near restriction) or (use near restriction) or availability or description) and (offer or offering) and (search or request)) and reservation) and (match or matching))	EPO; JPO; DERWEN T	2003/01/02 14:43 <i>considered</i>

Status: Path 1 of [Dialog Information Services via Modem]

Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID pto-dialog)
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES
PLEASE LOGON:
***** HHHHHHHH SSSSSSSS?
Status: Signing onto Dialog

ENTER PASSWORD:
***** HHHHHHHH SSSSSSSS? *****
Welcome to DIALOG
Status: Connected

Dialog level 02.12.20D

Last logoff: 19dec02 08:40:25
Logon file405 02jan03 15:12:16
*** ANNOUNCEMENT ***

--File 515 D&B Dun's Electronic Business Directory is now online
completely updated and redesigned. For details, see HELP NEWS 515.

--File 990 - NewsRoom now contains May 2002 to present records.
File 993 - NewsRoom archive contains 2002 records from January 2002-
April 2002. To search all 2002 records, BEGIN 990,993 or B NEWS2002.

--Alerts have been enhanced to allow a single Alert profile to be
stored and run against multiple files. Duplicate removal is available
across files and for up to 12 months. The Alert may be run according
to the file's update frequency or according to a custom
calendar-based schedule. There are no additional prices for these
enhanced features. See HELP ALERT for more information.

--U.S. Patents Fulltext (File 654) has been redesigned with
new search and display features. See HELP NEWS 654 for
information.

--Connect Time joins DialUnits as pricing options on Dialog.
See HELP CONNECT for information.

--CLAIMS/US Patents (Files 340,341, 942) have been enhanced
with both application and grant publication level in a
single record. See HELP NEWS 340 for information.

--SourceOne patents are now delivered to your email inbox
as PDF replacing TIFF delivery. See HELP SOURCE1 for more
information.

--Important news for public and academic
libraries. See HELP LIBRARY for more information.

--Important Notice to Freelance Authors--
See HELP FREELANCE for more information

For information about the access to file 43 please see Help News43.

NEW FILES RELEASED
***Dialog NewsRoom - Current 3-4 months (File 990)
***Dialog NewsRoom - 2002 Archive (File 993)
***Dialog NewsRoom - 2001 Archive (File 994)
***Dialog NewsRoom - 2000 Archive (File 995)
***TRADEMARKSCAN-Finland (File 679)
***TRADEMARKSCAN-Norway (File 678)
***TRADEMARKSCAN-Sweden (File 675)

UPDATING RESUMED

***Delphes European Business (File 481)

RELOADED

***D&B Dun's Electronic Business Directory (File 515)

***U.S. Patents Fulltext 1976-current (File 654)

***Population Demographics (File 581)

***Kompass Western Europe (File 590)

***D&B - Dun's Market Identifiers (File 516)

REMOVED

CSA Files:

***Abstracts in New Technologies and Engineering (File 238)

***Aerospace Database (File 108)

***Aluminium Industry Abstracts (File 33)

***Applied Social Sciences Index and Abstracts (File 232)

***Aquatic Sciences and Fisheries Abstracts (File 44)

***ARTbibliographies Modern (File 56)

***Ceramic Abstracts (File 335)

***Conference Papers Index (File 77)

***Engineered Materials Abstracts (File 293)

***ISMEC: Mechanical Engineering Abstracts (File 14)

***Life Sciences Collection (File 76)

***Linguistics and Language Behavior Abstracts (File 36)

***LISA (Library & Information Science Abstracts) (File 61)

***Materials Business File (File 269)

***METADEX: Metals Science (File 32)

***Oceanic Abstracts (File 28)

***Pollution Abstracts (File 41)

***Sociological Abstracts (File 37)

***Water Resources Abstracts (File 117)

Other files:

***Chicago Tribune (File 632)

***Fort Lauderdale Sun Sentinel (File 497)

***The Orlando Sentinel (File 705)

***Newport News Daily Press (File 747)

***U.S. Patents Fulltext 1980-1989 (File 653)

***Washington Post (File 146)

***Books in Print (File 470)

***Court Filings (File 793)

***Publishers, Distributors & Wholesalers of the U.S. (File 450)

***State Tax Today (File 791)

***Tax Notes Today (File 790)

***Worldwide Tax Daily (File 792)

New document supplier

IMED has been changed to INFOTRIE (see HELP OINFOTRI)

>>> Enter BEGIN HOMEBASE for Dialog Announcements <<<

>>> of new databases, price changes, etc. <<<

COREFULL is set ON as an alias for 15,9,623,810,275,624,636,621,813,16,160,148,20.

COREABS is set ON as an alias for 77,35,593,65,2,233,99,473,474,475.

COREALL is set ON as an alias for COREFULL,COREABS.

SOFTFULL is set ON as an alias for 278,634,256.

EUROFULL is set ON as an alias for 348,349.

JAPOABS is set ON as an alias for 347.

HEALTHFULL is set ON as an alias for 442,149,43,444.

HEALTHABS is set ON as an alias for 5,73,151,155,34,434.

DRUGFULL is set ON as an alias for 455,129,130.

DRUGABS is set ON as an alias for 74,42.

INSURANCEFULL is set ON as an alias for 625,637.

INSURANCEABS is set ON as an alias for 169.

TRANSPORTFULL is set ON as an alias for 80,637.

TRANSPORTABS is set ON as an alias for 108,6,63.

ADVERTISINGFULL is set ON as an alias for 635,570,PAPERSMJ,PAPERSEU.

INVENTORYABS is set ON as an alias for 8,14,94,6,34,434,7.

BANKINGFULL is set ON as an alias for 625,268,626,267.

BANKINGABS is set ON as an alias for 139.
HEALTHALL is set ON as an alias for COREFULL, COREABS, HEALTHFULL, HEALTHABS.
INSURANCEALL is set ON as an alias for COREFULL, COREABS, INSURANCEFULL, INSURANCEABS.
RESERVATIONALL is set ON as an alias for COREFULL, COREABS.
OPERATIONSALL is set ON as an alias for COREFULL, COREABS, INVENTORYABS.
TRANSPORTALL is set ON as an alias for COREFULL, COREABS, TRANSPORTFULL, TRANSPORTABS.
ADVERTISINGALL is set ON as an alias for COREFULL, COREABS, ADVERTISINGFULL.
SHOPPINGALL is set ON as an alias for COREFULL, COREABS, ADVERTISINGALL, 47.
INVENTORYALL is set ON as an alias for COREFULL, COREABS, INVENTORYFULL.
BANKINGALL is set ON as an alias for COREFULL, COREABS, BANKINGFULL, BANKINGABS.
PORTFOLIOALL is set ON as an alias for COREFULL, COREABS, BANKINGALL.
TRADINGALL is set ON as an alias for COREFULL, COREABS, BANKINGALL.
CREDITALL is set ON as an alias for COREFULL, COREABS, BANKINGALL.
FUNDSALL is set ON as an alias for COREFULL, COREABS, BANKINGALL, 608.
* * New CURRENT Year ranges installed **

SYSTEM:HOME

Cost is in DialUnits

Menu System II: D2 version 1.7.8 term=ASCII

*** DIALOG HOMEBASE(SM) Main Menu ***

Information:

1. Announcements (new files, reloads, etc.)
2. Database, Rates, & Command Descriptions
3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

(c) 2000 The Dialog Corporation plc All rights reserved.

/H = Help /L = Logoff /NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database (e.g., B1 for ERIC).

?b corefull, coreabs

```
>>>      77 does not exist
>>>1 of the specified files is not available
      02jan03 15:12:28 User242933 Session D133.1
      $0.00    0.185 DialUnits FileHomeBase
      $0.00    Estimated cost FileHomeBase
      $0.04    TELNET
      $0.04    Estimated cost this search
      $0.04    Estimated total session cost  0.185 DialUnits
```

SYSTEM:OS - DIALOG OneSearch

```
File 15:ABI/Inform(R) 1971-2003/Jan 02
      (c) 2003 ProQuest Info&Learning
*File 15: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
File 9:Business & Industry(R) Jul/1994-2002/Dec 30
      (c) 2002 Resp. DB Svcs.
File 623:Business Week 1985-2003/Jan 01
      (c) 2003 The McGraw-Hill Companies Inc
File 810:Business Wire 1986-1999/Feb 28
      (c) 1999 Business Wire
File 275:Gale Group Computer DB(TM) 1983-2002/Jan 02
      (c) 2002 The Gale Group
File 624:McGraw-Hill Publications 1985-2003/Jan 02
      (c) 2003 McGraw-Hill Co. Inc
File 636:Gale Group Newsletter DB(TM) 1987-2002/Jan 02
      (c) 2002 The Gale Group
File 621:Gale Group New Prod.Annou.(R) 1985-2002/Dec 30
```

(c) 2002 The Gale Group
File 813:PR Newswire 1987-1999/Apr 30
(c) 1999 PR Newswire Association Inc
File 16:Gale Group PROMT(R) 1990-2002/Dec 30
(c) 2002 The Gale Group
***File 16: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**
File 160:Gale Group PROMT(R) 1972-1989
(c) 1999 The Gale Group
File 148:Gale Group Trade & Industry DB 1976-2002/Dec 30
(c) 2002 The Gale Group
***File 148: Alert feature enhanced for multiple files, duplicate removal, customized scheduling. See HELP ALERT.**
File 20:Dialog Global Reporter 1997-2003/Jan 02
(c) 2003 The Dialog Corp.
File 35:Dissertation Abs Online 1861-2002/Nov
(c) 2002 ProQuest Info&Learning
File 593:KOMPASS Central/Eastern Europe 2002/Jun
(c) 2002 KOMPASS Intl.
File 65:Inside Conferences 1993-2003/Dec W5
(c) 2003 BLDSC all rts. reserv.
File 2:INSPEC 1969-2002/Dec W3
(c) 2002 Institution of Electrical Engineers
***File 2: Alert feature enhanced for multiple files, duplicates removal, customized scheduling. See HELP ALERT.**
File 233:Internet & Personal Comp. Abs. 1981-2002/Dec
(c) 2002 Info. Today Inc.
File 99:Wilson Appl. Sci & Tech Abs 1983-2002/Nov
(c) 2002 The HW Wilson Co.
File 473:FINANCIAL TIMES ABSTRACTS 1998-2001/APR 02
(c) 2001 THE NEW YORK TIMES
***File 473: This file will not update after March 31, 2001.**
It will remain on Dialog as a closed file.
File 474:New York Times Abs 1969-2002/Dec 31
(c) 2002 The New York Times
File 475:Wall Street Journal Abs 1973-2002/Dec 31
(c) 2002 The New York Times

Set Items Description

?s (personal (w) travel) and (price or availability) and (match or matches or matching) and (travel (w) products)

Processing

Processed 10 of 22 files ...

Processing

Processing

Processed 20 of 22 files ...

Completed processing all files

3298840 PERSONAL

1961488 TRAVEL

3353 PERSONAL (W) TRAVEL

6445874 PRICE

1567802 AVAILABILITY

1158661 MATCH

351574 MATCHES

360726 MATCHING

1961488 TRAVEL

12784425 PRODUCTS

8178 TRAVEL (W) PRODUCTS

S1 7 (PERSONAL (W) TRAVEL) AND (PRICE OR AVAILABILITY) AND
(MATCH OR MATCHES OR MATCHING) AND (TRAVEL (W) PRODUCTS)

?s s1 and (package or packages)

7 S1

1855180 PACKAGE

1050543 PACKAGES

S2 2 S1 AND (PACKAGE OR PACKAGES)

?type s2/3,ab/all

>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813

Consider
all

2/3,AB/1 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c)2002 The Gale Group. All rts. reserv.

01886943 SUPPLIER NUMBER: 02897328 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Marketing; planning for success is mandatory for even the smallest of
agencies.

Zacek, Judith C.

Travel Weekly, v42, p9(5)

Aug 31, 1983

ISSN: 0041-2082 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT

WORD COUNT: 3371 LINE COUNT: 00266

ABSTRACT: The planning and use of a marketing plan for a travel agency is discussed. What type of service you offer and who are you trying to sell it to are keys to any marketing plan. A travel agency in Albany reviews its own marketing plan and its advertising plan.

2/3,AB/2 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

10424800

Business Travel - Rising demand.

David Fanning discovers that insurers have tapped into the niche market of
business travel cover, particularly for small to medium-sized firms.

POST MAGAZINE, p19

April 06, 2000

JOURNAL CODE: WPST LANGUAGE: English RECORD TYPE: FULLTEXT

WORD COUNT: 2664

Travel insurance is often overlooked in what is usually a last-minute
rush to finalise business travel plans, particularly among smaller
companies that do not have the annual travel expenditure level to justify
corporate travel insurance packages.

To save money, such companies leave it up to the individual employee
to arrange private travel insurance.

?type s1/3,ab/all

>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813

1/3,AB/1 (Item 1 from file: 810)
DIALOG(R)File 810:Business Wire
(c) 1999 Business Wire . All rts. reserv.

0631098 BW1235

UNITED AIRLINES: United Connection unveils SuperShopper feature with new
2.0 release

October 08, 1996

Byline: Business Editors, Computers/Electronics & Travel Writers

1/3,AB/2 (Item 1 from file: 636)
DIALOG(R)File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03304751 Supplier Number: 46786822

UNITED AIRLINES: United Connection unveils SuperShopper feature with new
2.0 release

M2 Presswire, pN/A

Oct 9, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 462

1/3,AB/3 (Item 1 from file: 621)
DIALOG(R)File 621:Gale Group New Prod.Annou.(R)
(c) 2002 The Gale Group. All rts. reserv.

01436361 Supplier Number: 46784411
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 466

1/3,AB/4 (Item 1 from file: 16)
DIALOG(R)File 16:Gale Group PROMT(R)
(c) 2002 The Gale Group. All rts. reserv.

04612266 Supplier Number: 46784411
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
Language: English Record Type: Fulltext
Document Type: Newswire; Trade
Word Count: 466

1/3,AB/5 (Item 1 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c) 2002 The Gale Group. All rts. reserv.

09008635 SUPPLIER NUMBER: 18747649 (USE FORMAT 7 OR 9 FOR FULL TEXT)
United Connection unveils SuperShopper feature with new 2.0 release.
Business Wire, p10081235
Oct 8, 1996
LANGUAGE: English RECORD TYPE: Fulltext
WORD COUNT: 491 LINE COUNT: 00048

1/3,AB/6 (Item 2 from file: 148)
DIALOG(R)File 148:Gale Group Trade & Industry DB
(c) 2002 The Gale Group. All rts. reserv.

01886943 SUPPLIER NUMBER: 02897328 (USE FORMAT 7 OR 9 FOR FULL TEXT)
Marketing; planning for success is mandatory for even the smallest of agencies.
Zacek, Judith C.
Travel Weekly, v42, p9(5)
Aug 31, 1983
ISSN: 0041-2082 LANGUAGE: ENGLISH RECORD TYPE: FULLTEXT; ABSTRACT
WORD COUNT: 3371 LINE COUNT: 00266

ABSTRACT: The planning and use of a marketing plan for a travel agency is discussed. What type of service you offer and who are you trying to sell it to are keys to any marketing plan. A travel agency in Albany reviews its own marketing plan and its advertising plan.

1/3,AB/7 (Item 1 from file: 20)
DIALOG(R)File 20:Dialog Global Reporter
(c) 2003 The Dialog Corp. All rts. reserv.

10424800
Business Travel - Rising demand.
David Fanning discovers that insurers have tapped into the niche market of business travel cover, particularly for small to medium-sized firms.
POST MAGAZINE, p19
April 06, 2000
JOURNAL CODE: WPST LANGUAGE: English RECORD TYPE: FULLTEXT
WORD COUNT: 2664

Travel insurance is often overlooked in what is usually a last-minute rush to finalise business travel plans, particularly among smaller companies that do not have the annual travel expenditure level to justify corporate travel insurance packages.

To save money, such companies leave it up to the individual employee to arrange private travel insurance.

?type s1/3,9/2

1/9/2 (Item 1 from file: 636)
DIALOG(R) File 636:Gale Group Newsletter DB(TM)
(c) 2002 The Gale Group. All rts. reserv.

03304751 Supplier Number: 46786822 (THIS IS THE FULLTEXT)

UNITED AIRLINES: United Connection unveils SuperShopper feature with new 2.0 release

M2 Presswire, pN/A

Oct 9, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 462

TEXT:

M2 PRESSWIRE-9 October 1996-UNITED AIRLINES: United Connection unveils SuperShopper feature with new 2.0 release (C)1994-96 M2 COMMUNICATIONS LTD

RDATE:081096

The industry's most comprehensive self-service travel software, United Connection, today unveiled its new 2.0 release featuring the exclusive fare shopping function -- SuperShopper.

"SuperShopper greatly expands our FareShopper function and gives users of United Connection the best search capabilities for low airline fares," says United Airlines Director-Electronic Distribution Mark Koehler. "No other travel software on the market today can match the power of SuperShopper."

United Connection's SuperShopper allows travelers to find the best available fares for a specific itinerary, (other PC travel products often show fares which are unavailable). With the click of the mouse, SuperShopper searches up to 4,800 flights not only on United Airlines, but on more than 500 worldwide airlines to find the lowest available fare.

United Connection also offers real-time, self-service reservations for 30,000 hotel properties and 45 car rental agencies. "Checking 4,800 flights for lower fares in a few seconds exceeds anything available in the consumer marketplace to date," adds Koehler. "For do-it-yourself travelers, United Connection can't be beat."

Additional features of United Connection include:

Profile Functions that keep track of personal travel preferences such as aisle/window seating, special meals, and particular hotel/car features;

E-Ticket Service available on United-operated flights;

Real-Time Flight Arrival and Departure information, including gates and times on United flights;

Mileage Plus account information, including summaries of recent activity;

Seat maps for United Airlines flights that reflect real-time availability;

New Printing functionality for Mileage Plus summaries, flight availability reports, and receipts for E-Ticket purchases;

A Help System for questions, including a toll-free support desk helpline.

United Connection users also receive 500 Mileage Plus bonus miles for every round-trip that is reserved and purchased via the software and flown on United Airlines, Shuttle by United or United Express through Dec. 31, 1997. In addition, users can receive 500 bonus miles when they reserve and purchase hotel reservations with Westin, or reserve and purchase car rentals from Alamo or Dollar through Dec. 31, 1996. Using United Connection, a traveler could earn up to 1,500 in bonus miles for each trip they arrange.

United Connection CD-ROM and diskette versions can be ordered for only \$4.95 (shipping & handling) by calling 1-800-482-2696, or can be downloaded for free from the United Airlines Web site at www.ual.com. The software

also can be obtained when purchasing any U.S. Robotics Sportster desktop modem, or as part of the new Travel CD Piranha Pack from Piranha Interactive Publishing.

CONTACT: Tony Molinaro, Corporate Communications, United Airlines Tel: +1 847/700-4971

M2 COMMUNICATIONS DISCLAIMS ALL LIABILITY FOR INFORMATION PROVIDED WITHIN M2 PRESSWIRE. DATA SUPPLIED BY NAMED PARTY/PARTIES.

COPYRIGHT 1996 M2 Communications

THIS IS THE FULL TEXT: COPYRIGHT 1996 M2 Communications Subscription: \$ unavailable. Published 260 times per year. Contact M2 Communications, PO Box 505, Coventry, England CV2 5YA. Phone 44-1203-634700.

COPYRIGHT 1999 Gale Group

PUBLISHER NAME: M2 Communications

INDUSTRY NAMES: BUSN (Any type of business); INTL (Business, International)

?type s1/3,9/3

1/9/3 (Item 1 from file: 621)

DIALOG(R)File 621:Gale Group New Prod.Annou. (R)

(c) 2002 The Gale Group. All rts. reserv.

01436361 Supplier Number: 46784411 (THIS IS THE FULLTEXT)

United Connection unveils SuperShopper feature with new 2.0 release.

Business Wire, p10081235

Oct 8, 1996

Language: English Record Type: Fulltext

Document Type: Newswire; Trade

Word Count: 466

TEXT:

CHICAGO--(BUSINESS WIRE)--Oct. 8, 1996--The industry's most comprehensive self-service travel software, United Connection, today unveiled its new 2.0 release featuring the exclusive fare shopping function -- SuperShopper.

SuperShopper greatly expands our FareShopper(R) function and gives users of United Connection the best search capabilities for low airline fares," says United Airlines Director-Electronic Distribution Mark Koehler. "No other travel software on the market today can match the power of SuperShopper."

United Connection's SuperShopper allows travelers to find the best available fares for a specific itinerary, (other PC travel products often show fares which are unavailable). With the click of the mouse, SuperShopper searches up to 4,800 flights not only on United Airlines, but on more than 500 worldwide airlines to find the lowest available fare.

United Connection also offers real-time, self-service reservations for 30,000 hotel properties and 45 carrental agencies.

"Checking 4,800 flights for lower fares in a few seconds exceeds anything available in the consumer marketplace to date," adds Koehler. "For do-it-yourself travelers, United Connection can't be beat."

Additional features of United Connection include:

- Profile Functions that keep track of personal travel preferences such as aisle/window seating, special meals, and particular hotel/car features;

- E-Ticket Service available on United-operated flights;

- Real-Time Flight Arrival and Departure information, including gates and times on United flights;

- Mileage Plus account information, including summaries of recent activity;

- Seat maps for United Airlines flights that reflect real-time availability;

- New Printing functionality for Mileage Plus summaries, flight availability reports, and receipts for E-Ticket purchases;

- A Help System for questions, including a toll-free support desk helpline.

United Connection users also receive 500 Mileage Plus bonus miles for every round-trip that is reserved and purchased via the software and flown on United Airlines, Shuttle by United or United Express through Dec. 31, 1997. In addition, users can receive 500 bonus miles when they reserve and purchase hotel reservations with Westin, or reserve and purchase car rentals from Alamo or Dollar through Dec. 31, 1996. Using United Connection, a traveler could earn up to 1,500 in bonus miles for each trip

they arrange.

United Connection CD-ROM and diskette versions can be ordered for only \$4.95 (shipping & handling) by calling 1-800-482-2696, or can be downloaded for free from the United Airlines Web site at www.ual.com. The software also can be obtained when purchasing any U.S. Robotics Sportster desktop modem, or as part of the new Travel CD Piranha Pack from Piranha Interactive Publishing.

NOTE TO EDITORS: The email addresses below should contain an "at" symbol before "aol.com" and "compuserve.com", respectively. It is possible this symbol may not appear properly in some systems.

CONTACT: United Airlines, Chicago
Corporate Communications Contact:
Tony Molinaro, 847/700-4971
tonymo657@aol.com
71352.3370@compuserve.com
Night/Weekend, 847/700-4088

COPYRIGHT 1999 Gale Group

COPYRIGHT 1996 Business Wire

PUBLISHER NAME: Business Wire

COMPANY NAMES: *UAL Corp.

EVENT NAMES: *360 (Services information)

GEOGRAPHIC NAMES: *1USA (United States)

PRODUCT NAMES: *4510000 (Scheduled Airlines)

INDUSTRY NAMES: BUS (Business, General); BUSN (Any type of business)

NAICS CODES: 4811 (Scheduled Air Transportation)

TICKER SYMBOLS: UAL

?type s1/3,ab/1

>>>No matching display code(s) found in file(s): 65, 593, 623-624, 810, 813

1/3,AB/1 (Item 1 from file: 810)

DIALOG(R) File 810:Business Wire

(c) 1999 Business Wire . All rts. reserv.

0631098 BW1235

UNITED AIRLINES: United Connection unveils SuperShopper feature with new 2.0 release

October 08, 1996

Byline: Business Editors, Computers/Electronics & Travel Writers
?type s1/3,9/1

1/9/1 (Item 1 from file: 810)

DIALOG(R) File 810:Business Wire

(c) 1999 Business Wire . All rts. reserv.

0631098 BW1235

UNITED AIRLINES: United Connection unveils SuperShopper feature with new 2.0 release

October 08, 1996

Ticker Symbol: UAL

Byline: Business Editors, Computers/Electronics & Travel Writers

Datetime: CHICAGO

Time: 10:27 PT

Word Count: 461

CHICAGO--(BUSINESS WIRE)--Oct. 8, 1996--The industry's most comprehensive self-service travel software, United Connection, today unveiled its new 2.0 release featuring the exclusive fare shopping function -- SuperShopper.

"SuperShopper greatly expands our FareShopper(R) function and gives users of United Connection the best search capabilities for low airline fares," says United Airlines Director-Electronic Distribution Mark Koehler. "No other travel software on the market

today can match the power of SuperShopper."

United Connection's SuperShopper allows travelers to find the best available fares for a specific itinerary, (other PC travel products often show fares which are unavailable). With the click of the mouse, SuperShopper searches up to 4,800 flights not only on United Airlines, but on more than 500 worldwide airlines to find the lowest available fare.

United Connection also offers real-time, self-service reservations for 30,000 hotel properties and 45 car rental agencies.

"Checking 4,800 flights for lower fares in a few seconds exceeds anything available in the consumer marketplace to date," adds Koehler. "For do-it-yourself travelers, United Connection can't be beat."

Additional features of United Connection include:

- Profile Functions that keep track of personal travel preferences such as aisle/window seating, special meals, and particular hotel/car features;
- E-Ticket Service available on United-operated flights;
- Real-Time Flight Arrival and Departure information, including gates and times on United flights;
- Mileage Plus account information, including summaries of recent activity;
- Seat maps for United Airlines flights that reflect real-time availability ;
- New Printing functionality for Mileage Plus summaries, flight availability reports, and receipts for E-Ticket purchases;
- A Help System for questions, including a toll-free support desk helpline.

United Connection users also receive 500 Mileage Plus bonus miles for every round-trip that is reserved and purchased via the software and flown on United Airlines, Shuttle by United or United Express through Dec. 31, 1997. In addition, users can receive 500 bonus miles when they reserve and purchase hotel reservations with Westin, or reserve and purchase car rentals from Alamo or Dollar through Dec. 31, 1996. Using United Connection, a traveler could earn up to 1,500 in bonus miles for each trip they arrange.

United Connection CD-ROM and diskette versions can be ordered for only \$4.95 (shipping & handling) by calling 1-800-482-2696, or can be downloaded for free from the United Airlines Web site at www.ual.com. The software also can be obtained when purchasing any U.S. Robotics Sportster desktop modem, or as part of the new Travel CD Piranha Pack from Piranha Interactive Publishing.

NOTE TO EDITORS: The email addresses below should contain an "at" symbol before "aol.com" and "compuserve.com", respectively. It is possible this symbol may not appear properly in some systems.

CONTACT: United Airlines, Chicago
Corporate Communications Contact:
Tony Molinaro, 847/700-4971
tonymo657@aol.com
71352.3370@compuserve.com
Night/Weekend, 847/700-4088

KEYWORD: ILLINOIS

INDUSTRY KEYWORD: COMPUTERS/ELECTRONICS COMED TELECOMMUNICATIONS
TRAVEL/AIRLINES PRODUCT
?